

Incorrect Year Model Generating

New Information

The Vehicle Identification Number Analysis (VINA) program is incorrectly generating a 1982 year model for some 2012 year model vehicles.

Procedure

When processing a Business Partner Automation (BPA) application for an original registration (New Vehicle ROS, Nonresident, Miscellaneous Original, etc.):

- Verify the information on the Application for Registration of New Vehicle (REG 397) or the Verification of Vehicle (REG 343/31) against the information generated.
- If there is a year model discrepancy, key the correct year model in the YR MODEL field from the Application for Registration of New Vehicle or the Verification of Vehicle and process the application as usual following procedures in the *Vehicle Industry Registration Procedures Manual*.

Background

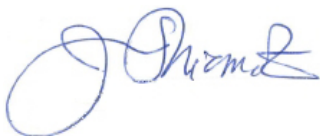
The VINA program provides year model vehicle identification number (VIN) decoding information to the department. The department hasn't received VINA information for all the 2012 year model vehicles. VINA will provide all the 2012 year model VIN decoding information soon.

Distribution

Notification that this memo is available online, at www.dmv.ca.gov under Publications was made via California DMV's Automated E-mail Alert System in April 2011.

Contact

Call the DMV Customer Communications Section, at (916) 657-6560 for further clarification of this memo. Upon request, this document can be produced in Braille or large print.



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